

GLORIA DIAZ

Indianapolis, IN 46208 | (760) 305-2467 | diaz0012@gmail.com

EDUCATION

Masters of Science, Higher Education and Student Affairs

Indiana University | Bloomington, IN

May 2016

Bachelor of Arts, Medical Anthropology

Bachelor of Arts, Women's Studies

California State University San Marcos | San Marcos, CA

May 2013

ACADEMIC & LEADERSHIP EXPERIENCE

Coordinator of Academic and Career Support

Diversity Enrichment and Achievement Program (DEAP) • IUPUI | Indianapolis, IN

July 2016- Present

- Assist DEAP students with general academic planning and career readiness through a holistic multicultural focus.
- Oversee intervention initiatives and provide academic support to underserved students from marginalized backgrounds, with a focus on Latinx and African American students, through individual student meetings.
- Conduct reports to monitor and track students' academic progress using campus administrative academic resources such as FLAGS, SSC Campus, and AdRx.
- Implement coaching strategies to assist students to thrive in their academic development.
- Collaborate with campus partners to increase retention efforts to support and assist students.
- Instruct a DEAP Summer Bridge/ First-Year Seminar section and oversee the main instructional staff.
- Implemented the DEAP Summer Bridge curriculum and actively communicate with instructional staff.
- Communicate with prospective students during orientation to provide information and resources regarding DEAP
- Attends professional development opportunities to enhance intervention strategies to work with underserved students of color and empower them to succeed.
- Coordinate professional development efforts for students to attend and participate through internship experiences, professional mentoring, and research opportunities.
- Work with the Office of Undergraduate Admissions in hosting Spanish Tours for prospective IUPUI students.
- Maintains up to date with the federal and state laws and policies regarding undocumented students in Indiana.

Student Success Advisor/ Graduate Assistant

Office of Academic and Career Development in University College • IUPUI | Indianapolis, IN

August 2014- July 2016

- Conducted group and individual academic advising sessions for students in University College.
- Assisted first and second year students with academic planning and admissions process to their respective academic program schools.
- Provided effective support for probation and reinstated students through individual mentoring.
- Monitored students' academic progress using the FLAGS and AdRx systems.
- Advised students in First Year Seminars and Business Learning Community courses each semester.
- Facilitated transfer and new student orientation presentations for students in business related majors.
- Co-instructed 21st Century Scholars' Summer Bridge/ First Year Seminar sections.
- Provided referrals to academic campus support resources, such as Counseling and Psychological Services, Financial Aid, Learning Centers, and Admissions.

Academic Tutor

Upward Bound Program (UB) • Palomar Community College District | Escondido, CA

October 2012- July 2014

- Co-instructed Algebra and Geometry courses during Upward Bound Saturdays.
- Tutored freshmen and sophomores with Algebra, Geometry, Algebra II, and Biology.
- Trained new tutors with the protocols and procedures of the program.
- Led workshops and family orientations regarding college readiness, financing a college education, the importance of parental/family support and role, and the transitional period from high school to college
- Provided support and guidance to graduating seniors regarding the completion of the Board of Governor's Fee Waiver and FAFSA.
- Mentored seniors throughout the college application process, placement exams, SAT & ACT preparation, understanding their financial aid packages, and finalizing their college decisions.
- Assisted with the Summer Bridge program by finalizing the curriculum and program materials,

- Aided students with moving into their dorms, finalizing meal plans, and program schedule.
- Chaperoned UB students during Science Expo, Career Expo, and College Expo fieldtrips.

Academic Tutor

August 2008 – May 2014

Advancement via Individual Determination (AVID) • Orange Glen High School | Escondido, CA

- Coordinated college readiness group and individual advising sessions with graduating seniors.
- Tutored freshmen and sophomore students in Algebra, Geometry, and Algebra II.
- Provided instructional aide to juniors and seniors in Advance Placement courses, Spanish Literature, and Mathematics
- Facilitated presentations and workshops regarding college applications, the A-G Requirements for Californian state and UC schools.
- Aided students with completing their Free Application for Federal Student Aid (FAFSA), Board of Governor's Fee Waiver (BOGW), and Deferred Action for Childhood Arrivals (DACA).
- Helped students register for the SAT & ACT, Californian state schools English and Math placement exams.
- Mentored juniors and seniors in the transitional process from high school to college and managing their budget.

MENTORSHIP EXPERIENCE

Staff Advisor

August 2017 - Present

Dreamer's Alliance: United as One • IUPUI | Indianapolis, IN

- Co-advise the first undocumented student organization on campus after a much-needed support.
- Mentor undocumented students with navigating the university.
- Collaborate with campus partners to increase financial support for undocumented students.
- Focus on emphasizing the need for mental health wellness and support for our undocumented students.
- Oversee students planning with workshops and high school presentations.
- Co-present with students in professional conferences to raise awareness of the urgent needs/barriers these students face in higher education.
- Encourage higher education professionals to play a more active role in supporting undocumented students in their institutions and departments.
- Outline ways allies and campus partners can begin increasing support for their undocumented students.

Staff Advisor

August 2016 - Present

Filipino Student Association • IUPUI | Indianapolis, IN

- Mentor students in outreaching and spreading cultural awareness of the Filipino community on campus.
- Co-facilitate workshops with students in regards to various topics affecting the community.
- Coordinate efforts to take students to cultural events outside of the university to expose them to different Filipino communities throughout the Midwest.
- Encourage students to become more active leaders in their community and in Midwestern regional organizations.
- Assist with managing the Filipino Cultural Night hosted annually in the spring.
- Meet with students individually to check-in on their progress and provide support.

Staff Advisor

August 2016 – December 2018

Sigma Psi Zeta Alpha Omicron • IUPUI | Indianapolis, IN

- Mentored Sigma sisters establishing themselves on campus as the first Asian/multicultural sorority at IUPUI.
- Oversaw the event planning for the year and recruitment of new sisters.
- Assisted with facilitating conflict management.
- Collaborated with the Counseling and Psychological Services (CAPS) to provide group and individual support for sisters who were experiencing traumatic experiences and/or mental health issues.

Staff Advisor

September 2016 –December 2018

University College Student Council • IUPUI | Indianapolis, IN

- Mentored first and second year students providing a fun and welcoming environment for all students in University College.
- Addressed the needs of new students to help establish understanding for our mission and programming.
- Oversaw the successful planning of campus events.

AWARDS & HONORS

Asian Student Union, Faculty and Staff Leader Award, IUPUI

April 2019

Latino Student Association, Siguame Award, IUPUI

March 2019

Barbara D. Jackson Outstanding First-Year Student Advocate Award Nominee, IUPUI
Faculty and Staff Leader Award, IUPUI
Elizabeth A. Greenleaf Fellowship Award, IUPUI
Indiana Student Affairs Association Conference Poster Presentation of the Year, IUPUI

March 2018
April 2017
May 2015
October 2014

PUBLICATIONS & PRESENTATIONS

- Luna, A., Gil, C., Diaz, G. (2019). *UndocuReady: How to Prepare Undocumented Students for Higher Education*. Indiana Association for College Admissions Counseling, Indianapolis, IN.
- Diaz, G., Garduno, K., Luna, A., Medina, M. (2018). *When Coming Together Makes a Difference: Institutional Efforts for Undocumented, DACA, and Mixed-Status Students at a Midwestern University*, National Conference on Race & Ethnicity, New Orleans, LA.
- Turner, R., Williams, E., Garduno, K., Diaz, G. (2017). *Transitioning to College & Careers: A Curriculum for Underrepresented Minority Students*. National Learning Communities Conference, Chicago, IL.
- Diaz, G., Lease, B. (2014) *First-Year Students and Factors Leading to Depression*, Indiana Student Affairs Association Conference, Indianapolis, IN
- Diaz, G. (2012). *La Llorona, a Victim of Patriarchal Hegemonic Views of Womyn*, American Folklore Society Annual Meeting, New Orleans, LA
- Diaz, G., Pershing, L. (2011) *Chaining Themselves to the White House Fence: Military Veterans Confront Obama's War Policy*, American Folklore Society Annual Meeting, Bloomington, IN
- Diaz, G., Pershing, L. (2010) *The Politics of Race and Gender in the Annual Ramona Pageant*, American Folklore Society Annual Meeting, Nashville, TN

CERTIFICATIONS

Conflict Resolution and Mediation – Office of Intercultural Literacy, Capacity, and Engagement IUPUI December 2018
Inside Track Coaching – Student Success Coach at IUPUI May 2018
Intercultural Communication – Office of International Affairs at IUPUI April 2018

COMMITTEES

Division of Undergraduate Education Cross-Function Team – Policies and Procedures November 2018 – Present
DACA Committee September 2017 – Present
Emerging Professionals August 2017 – Present
Division of Undergraduate Education Standing Committee for Diversity August 2016 – Present
MOSAIC-Maximizing Opportunities to Secure and Accepting and Inclusive Culture